

# Chargeback Credit Memo Request Form

Date: 5/17/2019 Chargeback Case #: CB1901308

Credit Memo Amount: \$10.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 1768566 Cust. PO #: \_\_\_\_\_

Check #: 1772219 Invoice #: \_\_\_\_\_

AR Ref #: 12144642

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-EDI

Detailed Description: DM-VEND DOES NOT ACCEPT 820 REMIT

Investigator: Wee Ong

Responsible Party: EDI

Note: valid per Wee - 820 reinstated on 5/8/19

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_