

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901302

Credit Memo Amount: \$183.75

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 48614340 Cust. PO #: 2642219

Check #: 1772216 Invoice #: _____

AR Ref #: 75697

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____