

# Chargeback Credit Memo Request Form

Date: 6/14/2019 Chargeback Case #: CB1901296

Credit Memo Amount: \$50.00

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 29441930 Cust. PO #: 1361041

Check #: 1772219 Invoice #: 29441930

AR Ref #: 12144660

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM FREIGHT EXPENSE OFFSET

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid - SAV clerk did not note drivers times on the BOL. Driver sign in/out log is not available due to warehouse move.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_