

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1901290

Credit Memo Amount: \$75.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29441959 Cust. PO #: 6110028

Check #: 1772219 Invoice #: 29441959

AR Ref #: 12144620 12144626

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Freight

Detailed Description: .50 HR DETENTION

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Valid. The bol does show that it did go pass the 2 hour window.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_