

# Chargeback Credit Memo Request Form

Date: 5/15/2019 Chargeback Case #: CB1901286

Credit Memo Amount: \$147.66

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 221546212 408804912 583077012 Cust. PO #: 2215462 4088049 5830770

Check #: 1770493 Invoice #: 28414023 28745687 29004019

AR Ref #: 75181

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_