

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901266

Credit Memo Amount: \$9.90

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4694178 Cust. PO #: 8274607

Check #: 1770493 Invoice #: _____

AR Ref #: 12144122

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us back \$2,821.20 and left \$9.90 open

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____