

Chargeback Credit Memo Request Form

Date: 5/15/2019 Chargeback Case #: CB1901265

Credit Memo Amount: \$3,637.37

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: 148756049-CR-153039737-CR Cust. PO #: _____

Check #: 2089670/2105124/2100073 Invoice #: _____

AR Ref #: 1214225/12142529/12142144

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____