

Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901252

Credit Memo Amount: \$22.80

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4690250 Cust. PO #: 455254

Check #: 1768566 Invoice #: _____

AR Ref #: 12143881

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: Alex Gonzalez,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____