

Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901248

Credit Memo Amount: \$10.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 1763681 Cust. PO #: _____

Check #: 1768566 Invoice #: _____

AR Ref #: 12143869

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-EDI

Detailed Description: DM-VEND DOES NOT ACCEPT 820 REMIT

Investigator: Wee Ong

Responsible Party: EDI

Note: valid - 820 reinstated on 5/8/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____