

Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901246

Credit Memo Amount: \$669.51

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5905243731_1/DR5896661964_1/DR5891930336_1 Cust. PO #: 5905243731/5896661964/5891930336

Check #: 208077 Invoice #: _____

AR Ref #: 75265

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____