

# Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901245

Credit Memo Amount: \$504.90

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5907065325\_1 Cust. PO #: 5907065325

Check #: 208077 Invoice #: \_\_\_\_\_

AR Ref #: 75265

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SDC.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_