

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901242

Credit Memo Amount: \$252.40

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R295579280SHTG/R333251340SHTG Cust. PO #: 12096032/12096029

Check #: 208077 Invoice #: \_\_\_\_\_

AR Ref #: 12144313

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Zhu Yanping

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_