

Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901240

Credit Memo Amount: \$1,521.56

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0219D-00082-DSNC-0319C-00039 Cust. PO #: see attached

Check #: 208077 Invoice #: _____

AR Ref #: 75308

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: FEB & MAR DELINQUENT ORDER/CANCELLATION CHARGE

Investigator: April Huang, Sherry Curry

Responsible Party: E-COM

Note: Kohl's did not pay us back and it has been 6 months old. Request credit to close,

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____