

# Chargeback Credit Memo Request Form

Date: 5/10/2019 Chargeback Case #: CB1901225

Credit Memo Amount: \$908.79

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS157783460-CS160496615 Cust. PO #: see attached

Check #: 2135127 Invoice #: \_\_\_\_\_

AR Ref #: 75157

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_