

Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1901215

Credit Memo Amount: \$1,077.20

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 29413975 29416975 29413538 Cust. PO #: 1475147

Check #: 1770493 Invoice #: 29413975 29416975 29413538

AR Ref #: 12144108

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Mdse not placed in own polybag/Mdse not Securely Sealed /Mdse not pkged as selling unit

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: _____

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____