

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901212

Credit Memo Amount: \$1,888.25

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29414130 29416638 29419337 Cust. PO #: 1468844 1468844 6657060

Check #: 1770493 Invoice #: 29414130 29416638 29419337

AR Ref #: 12144088

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us back \$899.75 and denied the rest. Due to the fact that some labels were damaged and scuffed we are not able to recover 100% back on this chargeback and they are over 6 months already after multiple round of dispute.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____