

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901211

Credit Memo Amount: \$229.10

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4667985 4688431 4688446 Cust. PO #: 6751831 7855484 7855484

Check #: 1770493 Invoice #: 4667985 4688431 4688446

AR Ref #: 12144090

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_