

# Chargeback Credit Memo Request Form

Date: 6/7/2019 Chargeback Case #: CB1901210

Credit Memo Amount: \$345.36

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 100262712 100406812 179671612 Cust. PO #: 1002627 1004068 1796716

Check #: 1770493 Invoice #: 28852552 28852642 28728922

AR Ref #: 75181

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_