

Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901209

Credit Memo Amount: \$30.84

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 465122912 Cust. PO #: 4651229

Check #: 1770493 Invoice #: 28976365

AR Ref #: 75181

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery, UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____