

Chargeback Credit Memo Request Form

Date: 5/15/2019 Chargeback Case #: CB1901208

Credit Memo Amount: \$86.51

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 221546212 408804912 583077012 Cust. PO #: 2215462 4088049 5830770

Check #: 1770493 Invoice #: 28414023 28745687 29004019

AR Ref #: 75181

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ART Division Name: Art(65)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____