

Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901207

Credit Memo Amount: \$460.18

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 106599712 106599713 266454712 Cust. PO #: 1065997 1065997 2664547

Check #: 1770493 Invoice #: 28708570 28708570 28305808

AR Ref #: 75181

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery, UPS returned to LDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____