

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901201

Credit Memo Amount: \$3,698.20

Customer ID: NEBRAFUR Customer Name: Nebraska Furniture Mart (BEDDING)

Chargeback Ref #: 4544052 4544053 Cust. PO #: 7978407 7978365

Check #: \_\_\_\_\_ Invoice #: 4544052 4544053

AR Ref #: 12144034

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Nebraska furniture, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. We have tried to get Helen Chen and sales involved but no luck. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_