

# Chargeback Credit Memo Request Form

Date: 5/10/2019 Chargeback Case #: CB1901199

Credit Memo Amount: \$97.90

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S49124333-RTV0000079 S49249779-RTV0000080 Cust. PO #: 458748188 319839265

Check #: 2201005 Invoice #: \_\_\_\_\_

AR Ref #: 74443

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_