

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1901194

Credit Memo Amount: \$151.20

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 8913031 Cust. PO #: 12268198

Check #: 207360 Invoice #: _____

AR Ref #: 12143911

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: Units checked due to vendor accuracy issues

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied, we have no other evidence to re-challenge a shortage and it is from 2018.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____