

# Chargeback Credit Memo Request Form

Date: 5/8/2019 Chargeback Case #: CB1901191

Credit Memo Amount: \$13.97

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5903183966\_3A Cust. PO #: 5903183966

Check #: 207360 Invoice #: \_\_\_\_\_

AR Ref #: 74956

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_