

# Chargeback Credit Memo Request Form

Date: 5/7/2019 Chargeback Case #: CB1901154

Credit Memo Amount: \$520.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 246766828 - 248764419 Cust. PO #: See Attachment

Check #: 51724 51964 52134 54654 Invoice #: 246766828 - 248764419

AR Ref #: 73283 73687 74593 74384

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ss

Investigator: April Huang,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_