

# Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1901149

Credit Memo Amount: \$44.82

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3277675-COMP Cust. PO #: 6427025C 6452460C

Check #: 2201005 Invoice #: \_\_\_\_\_

AR Ref #: 12143474 12143476

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_