

# Chargeback Credit Memo Request Form

Date: 5/10/2019 Chargeback Case #: CB1901148

Credit Memo Amount: \$233.93

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4656032-1QVAR 4656036-1QVAR Cust. PO #: 6520852R 6520860R 6505853C 6554257R  
4656037-1QVAR 66103909 6554257R

Check #: 2201005 Invoice #: \_\_\_\_\_

AR Ref #: 12143474 12143476

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid shortage

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_