

# Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1901147

Credit Memo Amount: \$10.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3277097-COMP Cust. PO #: 05578075K

Check #: 2201005 Invoice #: \_\_\_\_\_

AR Ref #: 3277097-COMP

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Carrier should have been listed as Unyson not USF Reddaway.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_