

Chargeback Credit Memo Request Form

Date: 5/7/2019 Chargeback Case #: CB1901146

Credit Memo Amount: \$88.05

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS155694855 Cust. PO #: CS155694855

Check #: 2126042 Invoice #: _____

AR Ref #: 74510

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: VALID – Approved by CS team since the customer already placed the comforter on their bed, we will not bring it back to measure or put back in stock since it is now considered used.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____