

# Chargeback Credit Memo Request Form

Date: 5/8/2019 Chargeback Case #: CB1901136

Credit Memo Amount: \$227.01

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS154867725-CS158387821 Cust. PO #: see attached

Check #: 2126042 Invoice #: \_\_\_\_\_

AR Ref #: 74506

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_