

Chargeback Credit Memo Request Form

Date: 5/2/2019 Chargeback Case #: CB1901131

Credit Memo Amount: \$19.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS156723121 Cust. PO #: CS156723121

Check #: 2126042 Invoice #: _____

AR Ref #: 74504

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - we cannot confirm this package for FedEx tracking # 538326913340063 physically left our warehouse since we are unable to provide a trailer number; therefore we have approved this credit recovery.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____