

# Chargeback Credit Memo Request Form

Date: 6/7/2019 Chargeback Case #: CB1901128

Credit Memo Amount: \$921.26

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS153775759-CS155085546 Cust. PO #: see attached

Check #: 2122404 Invoice #: \_\_\_\_\_

AR Ref #: 12143348

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: per Ying: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_