

Chargeback Credit Memo Request Form

Date: 5/10/2019 Chargeback Case #: CB1901118

Credit Memo Amount: \$136.96

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS120729501 Cust. PO #: CS120729501

Check #: 2122404 Invoice #: _____

AR Ref #: 12143610

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____