

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901110

Credit Memo Amount: \$1,606.26

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4690260 Cust. PO #: 19871

Check #: 2991749 Invoice #: 4690260

AR Ref #: 4690260

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF

Investigator: Becky Ni

Responsible Party: China Production

Note: Becky/Keith did not provide further information on this chargeback, and was unable to obtain reversal from FM

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____