

# Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1901109

Credit Memo Amount: \$118.80

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R338568090SHTG/R578012214SHTG Cust. PO #: 12123384/12123391

Check #: 205878 Invoice #: \_\_\_\_\_

AR Ref #: 12143361

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_