

Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1901106

Credit Memo Amount: \$151.20

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 8895885 Cust. PO #: 12268198

Check #: 205878 Invoice #: _____

AR Ref #: 12143466

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: Units checked due to vendor accuracy issues .

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____