

# Chargeback Credit Memo Request Form

Date: 5/1/2019 Chargeback Case #: CB1901091

Credit Memo Amount: \$100.00

Customer ID: FINGERHUTDS Customer Name: Bluestem Brands, Inc

Chargeback Ref #: VC0022780 Cust. PO #: PO000071559448

Check #: 602797 Invoice #: \_\_\_\_\_

AR Ref #: 74306

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late Shipment: Shipment Confirmation received after the fulfillment time frame

Investigator: April Huang

Responsible Party: Dot.com-Woodland

Note: VALID - VALID– shipment was made with substantial delay which is over 2 –business-day shipping policy, late fee 2-4 business days late - \$10 per order may apply.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_