

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1901089

Credit Memo Amount: \$1,292.86

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28747632SC/28808355SC/28808767SC/28809405SC/288122 Cust. PO #: _____

Check #: 96086193 Invoice #: _____

AR Ref #: 74072

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____