

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1901088

Credit Memo Amount: \$205.20

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28808763SC/28824993SC Cust. PO #: 745YJ43S / 7N4S63EP

Check #: 96086193 Invoice #: 28808763/28824993

AR Ref #: 74072

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____