

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1901086

Credit Memo Amount: \$330.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28632728SC- Cust. PO #: 3FV683RB

Check #: 96086193 Invoice #: 28632728

AR Ref #: 74070

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: Missed Adjustment Claim for Invoice - 28632728

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____