

# Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1901085

Credit Memo Amount: \$107.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4652019 Cust. PO #: 6148495

Check #: 1763681 Invoice #: \_\_\_\_\_

AR Ref #: 12143086

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_