

Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1901079

Credit Memo Amount: \$240.10

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4668978 4661891 4670415 4665625 Cust. PO #: 3128278 6545504 9106131 9269911

Check #: 1763681 Invoice #: _____

AR Ref #: 12143094 12143096 12143098
12143100

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short payment

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____