

Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1901069

Credit Memo Amount: \$343.40

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29349479 29311089 Cust. PO #: 4523389 4529351

Check #: 1765984 Invoice #: 29349479 29311089

AR Ref #: 12143111

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: DM-ST-DISTRIBUTION EXPENSE OFFSET

Investigator: Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us back \$5.10 and denied the rest. According to the pictures labels were scuffed so there is no other way to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____