

Chargeback Credit Memo Request Form

Date: 5/7/2019 Chargeback Case #: CB1901068

Credit Memo Amount: \$28.86

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 48717476 Cust. PO #: 7936585

Check #: 1763681 Invoice #: 48717476

AR Ref #: 74148

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____