

Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1901064

Credit Memo Amount: \$673.03

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29307437 29309680 29309014 Cust. PO #: 4523389 4529351 4543044

Check #: 1763681 Invoice #: 29307437 29309680 29309014

AR Ref #: 12143068

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's only paid us back \$32.47 and denied the rest. Labels were scuffed so there is no way to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____