

Chargeback Credit Memo Request Form

Date: 5/1/2019 Chargeback Case #: CB1901057

Credit Memo Amount: \$311.93

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS145414944-CS144226297 Cust. PO #: see attached

Check #: 2111917 Invoice #: _____

AR Ref #: 74052

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: This was marked as shipped however the carrier never took possession of the shipment. Please note tracking must show movement within 48 hours of being marked as shipped or will be considered lost

Investigator: April Huang, Sherry Curry

Responsible Party: 3rd-FEDEX

Note: VALID - We do show that the item was loaded onto a FedEx trailer

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____