

# Chargeback Credit Memo Request Form

Date: 5/1/2019 Chargeback Case #: CB1901056

Credit Memo Amount: \$43.59

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS143386847/CS144774150 Cust. PO #: CS143386847/CS144774150

Check #: 2111917 Invoice #: \_\_\_\_\_

AR Ref #: 74052

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Short Shipment

Detailed Description: This was marked as shipped however the carrier never took possession of the shipment. Please note tracking must show movement within 48 hours of being marked as shipped or will be considered lost.

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Livermore

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_