

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901053

Credit Memo Amount: \$161.22

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4667511 Cust. PO #: 6565568

Check #: 1761824 Invoice #: _____

AR Ref #: 12143063

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Macy's paid us back \$3079.94 and denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____