Chargeback Credit Memo Request Form

Date:	5/2/2019	Chargeback Case #:	CB1901049
Credit Memo Amount:	$164.39		
Customer ID:	CSNSTORES	Customer Name:	CSN Stores LLC
Chargeback Ref #:	CS154017120-CA156293824	Cust. PO #:	see attached
Check #:	2111917	Invoice #:	
AR Ref #:	74050		
Chargeback Reason:	Compliance Violation-E&E US-40080-0000		
Division Code:		Division Name:	
Violation Description:	Mis-shipment		
Detailed Description:	Mis-shipped Mis Information		
Investigator:	April Huang,Sherry Curry		
Responsible Party:	Dot.com-Savannah		
Note:	Dispute denied - Wayfair claimed that customer received incorrect items and mis-ship is not covered in DA - We've attempted to re-challenge and request payback over 6 months but unsuccessful. Request credit to close		
Requestor's Note:			
Requested by:		Date:	
Approved by:		Date:	